

**Fingo Powerbank Outsourced Experimentations**

# **Experimenting the Voice and Message Service Platform for Enhancing Women's Property Rights and Justice Project**

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**fingo**

# Introduction

- 1. Abused women in the project area need help and justice. Because of the lack of the evidence and systematic reporting prevents the available justice mechanisms don't reach the victims.*
- 2. The plan was to create a communication network to receive, report and exchange information faster.*
- 3. The safety network was created with the help of 16 community facilitators who got smart phones, local women with their buddies, and district contact persons in the Mayuge and Jinja areas.*

# Collaborations/partnerships

- *The original project has been going on since 2017.*
- ***The participants:*** *local council leaders, police officers from the family protection unit and community liaison office, community facilitators, district contact persons and selected affected women with their buddies.*
- *Extending the collaborations/partnerships is planned for a new project.*

## Results and successes

- 1. Reporting and referral of cases greatly improved (i.e. evidence based reporting that includes photos, audios and videos. The use of paperwork in the process also reduced.)*
- 2. Reporting of women's cases was faster.*
- 3. The technology was new but coped by supporting each other.*
- 4. Communication between the different stakeholders and instant sharing of experiences and learnings was enhanced by the technology.*

# Challenges and modifications during implementation

- *Affordability of internet to keep up to speed on the online platforms was a challenge.*
- *Two phones (2/16) were stolen from the Community Facilitators as they were going about their work.*

# What is needed to make this better:

- **a panic button for women get help**
- **An app for reporting and follow up.**
- **More technical training.**
- **Online meetings to shorten distances.**
- **Better internet connection and faster equipment.**
- **A system to identify key actors**
- **An online record at community level.**

## Reuse and improve

- *We find the **Reuse and Improve** the most matching principle to our needs.*
- *The test was highlighting what are the weaknesses and, also, how to improve the support for the affected women. The lessons learned will be part of NGOs' next joint project application.*